



COATINGS & FOAM EQUIPMENT

Effective 11/3/2008, Graco Minneapolis GEDI web site will support your business-to-business needs for GlasCraft's Coatings & Foam product lines, in addition to all other Graco products.

As a Graco distributor, you now have the opportunity to access and retrieve information through GEDI. Answers to the various questions you may have are outlined below.

What is GEDI?

GEDI stands for Graco Extranet Distributor Information. GEDI is a secured on-line business tool, which allows you to transact your business on-line 24 hours a day/seven days a week.

How do I access GEDI?

GEDI is accessed through www.Graco.com. If you currently distribute both the Graco and GlasCraft product lines; you may already have access to GEDI. If not, a simple registration is all that's required.

Who can use GEDI?

GEDI is a business tool available to our business associates. Business associates must have a Graco account number and password in order to use GEDI.

What are the benefits of GEDI?

GEDI allows you to conduct all your Graco business 24 hours a day/seven days a week. GEDI's many features will save you time and money by providing you with powerful self-help tools for:

- Placing orders directly into Graco's computer system, resulting in faster fulfillment and fewer errors
- Quick links to frequently accessed areas such as pricing, product availability, order status, and invoices
- Online services consisting of: Warranty on the Web (WOW) and Product Knowledge Exchange (PKE)

An enclosed reference card will help you navigate through GEDI.

Will I be trained on the functionality of GEDI?

Yes. Once you register, you will receive an e-mail with a link to a ten-minute training demo. A customer service rep will also contact you to provide training and answer questions.

How do I get started?

Complete the enclosed GEDI License Agreement or go to www.graco.com and click on "GEDI Registration". Fax the completed form to: 1-877-340-6427 or 612-378-3505.

Please contact Customer Service 1-800-328-0211 should you have questions.

Thank you.

Graco Customer Service Department